

Thielen Coaches

Our *Extreme Clean* Commitment: *Cleaning, Disinfecting, Distancing and Protection*

Ride Safe

With our state-of-the-art Electrostatic Sprayer that clings to everything, even the ceiling and under seats, our cleaning solution provides excellent coverage!



Every motor coach is thoroughly cleaned and then disinfected before and after each use as follows:

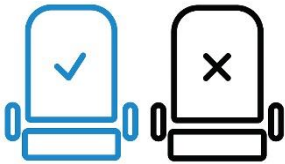
- ✓ Removal of all dirt and debris, flooring mopped
- ✓ Special focus on disinfecting high touch points such as entrance area handrails, parcel rack handrails and door latches, and window release bars, plus
 - Passenger seat headrests, armrests, seat belts and seat accessories
 - All surfaces in the restroom, including door handles
 - All surfaces within the driver's area

Onboard air quality is optimized as follows:



- ✓ Cabin air completely exchanged with fresh, outside air approximately every 10 minutes
- ✓ HVAC system filters recirculated air with MERV 5 or higher rated filter media, removing respiratory droplets approximately every 2 minutes

We help everyone stay safely distanced:



- ✓ Physically distanced seating applies, though members of the same household may sit together
- ✓ Your driver is trained in social distancing protocols and will practice these techniques throughout your travel experience

Ride Smart



- ✓ Hand sanitizers provided on board
- ✓ Passengers are encouraged to wear a face covering; it's required for our drivers
- ✓ Maintain physical distancing as you enter and exit the coach
- ✓ PLEASE do not travel if you're sick – we can always help you another time

Ride With Confidence



- ✓ We consistently comply with guidance as provided by our industry associations, as well as the CDC, WHO and local governments
- ✓ Our drivers, technicians and staff have been trained in best practices, including those related to baggage handling
- ✓ Our additional investments in intensified cleaning and protection help ensure a sanitary environment

We are going the extra mile to keep our coaches **clean** and **safe** for you based on current federal guidelines.

