

# Thielen Coaches

## Our *Extreme Clean* Commitment:

### *Cleaning, Disinfecting, Distancing and Protection*

#### Ride Safe

*With our state-of-the-art Electrostatic Sprayer that clings to everything, even the ceiling and under seats, our cleaning solution provides excellent coverage!*



Every motor coach is thoroughly cleaned and then disinfected before and after each use as follows:

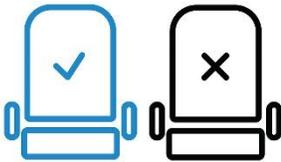
- ✓ Removal of all dirt and debris, flooring mopped
- ✓ Special focus on disinfecting high touch points such as entrance area handrails, parcel rack handrails and door latches, and window release bars, plus
  - Passenger seat headrests, armrests, seat belts and seat accessories
  - All surfaces in the restroom, including door handles
  - All surfaces within the driver's area

Onboard air quality is optimized as follows:



- ✓ Cabin air completely exchanged with fresh, outside air approximately every 10 minutes
- ✓ HVAC system filters recirculated air with MERV 5 or higher rated filter media, removing respiratory droplets approximately every 2 minutes

We help everyone stay safely distanced:



- ✓ Physically distanced seating applies, though members of the same household may sit together
- ✓ Your driver is trained in social distancing protocols and will practice these techniques throughout your travel experience

#### Ride Smart



- ✓ Hand sanitizers provided on board
- ✓ Passengers are encouraged to wear a face covering; it's required for our drivers
- ✓ Maintain physical distancing as you enter and exit the coach
- ✓ PLEASE do not travel if you're sick – we can always help you another time

#### Ride With Confidence



- ✓ We consistently comply with guidance as provided by our industry associations, as well as the CDC, WHO and local governments
- ✓ Our drivers, technicians and staff have been trained in best practices, including those related to baggage handling
- ✓ Our additional investments in intensified cleaning and protection help ensure a sanitary environment

We are going the extra mile to keep our coaches **clean** and **safe** for you based on current federal guidelines.

